



**packet**fabric

**CONTACTS AND  
ESCALATION GUIDE**

## Questions, Comments, or Concerns?

For any inquiry, you can simply email [support@packetfabric.com](mailto:support@packetfabric.com) and we will get it to the right place. If you require immediate assistance with an issue, please call support 1-844-475-8322 #2.

### Network, Software, and Provisioning Support

Phone: 1-844-475-8322 #2

Email: [support@packetfabric.com](mailto:support@packetfabric.com)

### Sales

Phone: 1-844-475-8322 #1

Email: [sales@packetfabric.com](mailto:sales@packetfabric.com)

### Billing (Accounts Receivable)

Phone: 1-844-475-8322 #4

Email: [ar@packetfabric.com](mailto:ar@packetfabric.com)

## Need further assistance?

The PacketFabric Executive Management Team is available to help. Just let us know how we can improve your experience!

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